



The Honorable Maryellen O'Shaughnessy
Franklin County Clerk of Courts

Xenia Palus, Director of Communications
O: 614.525.3297
C: 614.286.4039

XeniaPalus@franklincountyohio.gov

FOR IMMEDIATE RELEASE

Franklin County Clerk Of Courts' e-Filing Resource Center Wins DGAA 2014 Award

Clerk of Courts one of five winners in DGAA "Government-to-Business" category

October 9, 2014 – In their announcement for 2014 Best of the Web and Digital Government Achievement Awards, the Center for Digital Government awarded Franklin County Clerk of Courts, along with five other government offices, a winner in the "Government-to-business" category. The Clerk's e-Filing Resource Center, which is hosted on the clerk's website, won based on selected criteria including "...upgraded e-Commerce capability, intuitive search, improved transparency and integration of social media..." This is a first technology-centric national award for the Franklin County Clerk of Courts office under the leadership of Clerk Maryellen O'Shaughnessy.

Upon the Court of Common Pleas' mandate of electronic filing (e-Filing) for Civil cases in October, 2011, the Clerk of Courts office provided nearly 100 educational and informational training sessions within Central Ohio's legal community. To extend the content of those presentations, the Clerks' Communications and Operations staffs enhanced the Clerks' dedicated e-Filing page. This page at <http://www.franklincountyohio.gov/clerk/e-File.cfm>, which serves as a *virtual resource center*, includes YouTube tutorials, PowerPoint presentations and instructional documents in PDF format. Resources are dedicated to the e-Filing registration process, e-Filing procedures and related guidelines, and include the Courts' current Administrative Orders and Local Rules. The virtual resource center's purpose provides easy access to citizens and legal community who need to file case documents to the Court of Common Pleas and the 10th District Court of Appeals.

"Users of these Courts' documents and those who file through our office are no longer limited by our county's boundaries," said Clerk O'Shaughnessy. "The Clerk's office provides usable resources and makes our courts available through an electronic medium. On behalf of my office and all my Deputy Clerks, we thank the Center for Digital Government for its recognition of my office's work to make government more open and responsive."

Since October 2011 total page views of the e-Filing resource center surpassed 530,000 with more than 426,000 unique views. In 2014, year to date page views are approaching 160,000 and nearing 130,000 unique views. Page views are the actual number of pages viewed in a given period; unique views are defined as the number of distinct individuals to a website in a given reporting period.

For a complete list of all 2014 BOW and DGAA winners, please visit <http://www.govtech.com/cdg/digital-government-achievement/Best-of-the-Web--Digital-Government-Achievement-Awards-2014---Winners-Announced.html>

#

The Franklin County Clerk of Courts' functions include: receiving, receipting, managing and retaining all legal documents filed through the Court of Common Pleas; processing vehicular titles; processing U.S. Passport applications; and, recording notaries public's commissions. Staff goals are to be courteous, timely, and accurate in their daily responsibilities