



The Honorable Maryellen O'Shaughnessy
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April 29, 2016

Auto Title NOW Surpasses 200 Installs Since Launch

Auto Title NOW, the first mobile application in the state of Ohio for auto title customers, surpassed 200 installs since the app's launch in March of this year. Development of this new technology began in mid-2015 with local developer MAPSYS, contracted by Franklin County. Since this app was made available on both iOS and Android, there have been no crashes reported. The app currently maintains a 5 out of 5 star rating in the Apple App Store and on Google Play.

"2016 is all about technology in my office," said Maryellen O'Shaughnessy, Franklin County Clerk of Courts. "Improving existing and introducing new technologies are causes that I've championed since taking office in 2009." Auto Title NOW is the latest in a series of advancements for the Auto Title Division. A completely revamped Business Services Portal, for dealerships and financial institutions, is accessible from the app and FranklinCountyAutoTitle.com.

The Clerk of Court's Auto Title Division transacts more than 550,000 auto titles generating in excess of \$160 million in receipts annually. Auto Title NOW provides customers with important information and resources. Most importantly, customer wait times for Auto Title's four branches are shown in near-real-time. These valued-added services offer a benefit to Auto Title's customer base, 60% of which are business customers.

"Providing timely, accurate and courteous service is fundamental to the work of my Deputy Clerks. Auto Title NOW elevates that level of service," Clerk O'Shaughnessy said.

For more information and to download the app, visit AutoTitleNOW.com

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The Franklin County Clerk of Courts' functions include: receiving, receipting, managing and retaining all legal documents filed through the Court of Common Pleas and 10th District Court of Appeals; processing vehicular titles; processing U.S. Passport applications; and, recording notaries public's commissions. Staff goals are to be courteous, timely, and accurate in their daily responsibilities. Visit <http://Clerk.FranklinCountyOhio.gov> for more information. The Clerk's Office is now on social media – [Like us on Facebook](#) or [Follow us on Twitter](#).